

Wynstan

DIY
BLINDS

DIY Warranty & Care Guide



3 YEAR WARRANTY

Wynstan Online is committed to high standards of manufacturing, offering high quality products which will last for years.

Wynstan Online is pleased to back their products with a 3 year limited warranty as provided by Wynstan Designs Pty Ltd (ABN 94 120 486 099), located at 6 Foray St, Yennora, NSW, 2161.

The benefits given to you in Wynstan Online's warranty are in addition to other rights and remedies you have under law in relation to the products or services to which Wynstan Online's warranty relates. Wynstan Online products come with guarantees that cannot be excluded under Australian Consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any reasonable foreseeable loss or damage. You are also entitled to have the products repaired or replaced if the products fail to be of acceptable quality and the failure does not amount to a major failure.

Wynstan Online warrants the initial purchaser that the product will be uninhibited from defects in materials for a period of three (3) years from the date of delivery, provided that

- i. proof of purchase of the full original purchase price can be provided by the initial purchaser
- ii. the products are maintained in accordance with the care & installation instructions.
- iii. Replacement of the product or a part does not extend or restart the warranty term.

The warranty is limited to products or components found to be defective and the labour associated with replacing those defective parts. This excludes the removal and installation of the product. A service call fee will be charged for the cost of removing and re-installing the product. Wynstan Online shall not warrant any incorrect choices made by the purchaser. To make a claim under the Wynstan Online Warranty you will need to:

1. Register your warranty claim at: customer.service@wynstanonline.com.au
2. To make a claim you will need:
 - » A copy of your original invoice and/ or proof of purchase
 - » Be the initial purchaser
 - » That you have maintained your products as outlined in the Warranty & Care Guide

If Wynstan Online deems the product(s) requires replacement, the existing product(s) must all be returned to the factory prior to the new products being manufactured. Any repairs will be made with like or similar parts.

General Exclusions and limitations, to the full extent permitted by law:

- Products that have been damaged through misuse or neglect
- Normal wear and tear including but not limited to normal shrinkage of fabrics on textile products and other changes which occur normally with the passage of time

- Variations in wood colours and warping which may occur over time
- Any conditions or damages resulting from accidents, alterations, misuse, abuse, interventions of motorised devices, or failure to follow the manufacturer's instructions with respect to measurement, installation, cleaning or maintenance
- Damage to the surface of any textile fabric due to the scrubbing or the use of a soap powder or detergents, fungal growth due to the build-up of surface dirt, grime, leaves or bird matter or accumulations of water lying on the fabric
- Installations where salt spray, marine influences, industrial or corrosive environments or internal situations subject to moisture-laden air can affect the products.
- Any damage caused by wind, hail, lighting, rain, or other acts of God
- Any electrical work, or associated costs, this is the sole responsibility of the purchaser
- Damaged or not working for a period longer than 3 months
- Any cost associated with removal is not covered under this warranty

At no time does any person or organisation have the authority to give any additional warranty or guarantee on behalf of Wynstan Online for its manufactured products.

**Thank you for your business,
we appreciate your comments!**

If you have any further enquiries please don't hesitate to contact us.

CHILD SAFETY

The Installation of Child Safety Devices for corded window coverings is not only common sense, we enforce it on every appropriate installation.

Safety in the home is paramount to any home owner or occupier, but one aspect of home safety that is frequently overlooked is corded window coverings. Corded window coverings can be a real danger for all people within your home, especially children.

Being a child is a great time in life but as we all know, their curiosity will get them into all sorts of situations. Unfortunately, some of these situations have the possibility of being very serious. Steps need to be taken in order to reduce the threat to children from corded window coverings.

At Wynstan Online we take child safety very seriously. We are a family business, we have children of our own, and child safety is paramount to us in the design of our products. Please pay particular attention to the information provided in this guide as it contains a number of tips to keep your children safe within your home.

The installation of Child Safety Devices for corded window coverings is just common sense.



So what does Wynstan Online do to protect your family?

- Every product that leaves our production plant will display a sticker that outlines the dangers of cords.
- Every product will be accompanied by a suitable safety device. See below.
- Each safety device will be accompanied with suitable fixing and installation instructions.
- Each and every product that is installed by Wynstan Online will have the safety device fitted without exception.

What can you do to protect your children?

- Ensure that your blinds have been



installed correctly using the Child Safety Cords and Cleats.

- Always tie cords around the Child Safety Device.
- Move anything a young child can sit on, stand on or climb on (like cots, highchairs, beds, sofas, tables, chairs and bookshelves) away from the cords/chains.
- Purchase Wynstan Online window covering products that don't have cords.



Penalties and Consequences

1. A supplier may be found guilty of a criminal offence if they fail to:
2. Comply with a mandatory safety standard. The maximum fine is \$220,000 for an individual or \$1.1 million for a body corporate. Civil penalties for the same amounts also apply.
3. This is an offence of strict liability, which means a court does not have to consider the person's intention before finding them guilty.

The information contained in this document is a guide only. It should not be relied upon as a statement of law, nor is it legal or professional advice. You should obtain professional advice if you have any specific concerns.

ROLLER BLINDS

Operation of Roller Blinds

Chain Control: The chain loop can be found at the side of the blind. To raise or lower the blind simply pull on the side of the loop. Once the blind is in the desired position you can let go of the chain.



Cleaning

Cleaning of Roller Blinds is reasonably simple. You can choose to do it yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional guide below:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, then try a cotton sock over your hand or a feather duster.
2. To remove light marks on the Roller Blind, Wynstan Online suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Wynstan Online recommends that you contact your local showroom for further advice.
4. If the mark still has not been removed, then try removing it with a light rub of a rubber or eraser.

ROMAN BLINDS



Operation of Roman Blinds

Cord Control: To raise, pull on the cord until you have reached the desired position, then pull the cord outwards to lock it into place. To lower, pull the cord across again, and slowly release the cord back into the head box until the blind is in the desired position. Then simply pull the cord to the side again to lock it into position.

Cleaning

Cleaning of Roman Blinds is reasonably simple. You can choose to do it yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional steps listed:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, then try a cotton sock over your hand or a feather duster.
2. To remove light marks on the Roman Blind, Wynstan Online suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Wynstan Online recommends that you contact your local showroom for further advice.
4. If the mark still has not been removed, then try removing it with a light rub of a rubber or eraser.

VERTICAL BLINDS

Operation of Vertical Blinds

At the side of the blind you will find two loops of cords: a synthetic cord and a beaded cord. By pulling one side of the synthetic cord loop, the vertical slats will move sideways along the track. The beaded cord will open and close the slats. Simply pull on one side of the beaded cord loop until you have found the desired position.

Note: Do not move the slats sideways while the blind is in the closed position. Vertical Blinds are not designed to be moved while closed. Movement while closed may cause damage to the mechanisms inside the track. Also, if the window is open, the verticals must be in the open position to allow air to pass.



Cleaning

Cleaning of Vertical Blinds is reasonably simple. You can choose to clean them yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional guide below:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, then try a cotton sock over your hand or a feather duster.
2. To remove light marks on the Vertical Blinds, Wynstan Online suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Wynstan Online recommends that you contact your local showroom for further advice.
4. If the mark still has not been removed, then try removing it with a light rub of a rubber or eraser.
5. In the past, some Vertical Blinds were washed in baths and washing machines. This may clean the slats effectively, however it may cause damage to the fabric. Wynstan Online does not advise washing the Vertical Blinds in this manner.

VENETIANS

Operation of Venetians

1. When raising and lowering the blind, the slats must be in the horizontal open position.
2. When opening the window, do not put your hand through the slats. Raise the blind then open the window. This will reduce unnecessary wear and buckling of the cords and slats.

Wynstan Online offers three different types of controls for Venetians:

Cord Control: At the side of your Venetian, you will find two sets of cords. The first is a set that is joined together by a pull-apart Child Safety Device. This cord will raise and lower the blind. To raise the Venetians, pull on the cord until you have reached the desired position. Then pull the cord to one side to lock it into place. To lower the Venetians, pull the cord to the opposite side, then slowly release the cord back into the head box until the blind is in the desired position. Then simply pull the cord to the side to lock it into position.

The other set of cords will open and close the blind. They work in opposite directions to each other. Pulling one cord down will fully close the Venetian in one direction, while pulling the other cord down will close it in the opposite direction.



Cords and Wand Control (Aluminium Venetians):

Venetians are operated by the combination of a cord and a wand. The cord raises the blind, while the wand opens and closes the blind.

To raise the Venetians, pull on the cord until you have reached the desired position, then pull the cord outwards and lock it into place. To lower the Venetians, pull the cord towards the center of the blind and slowly release the cord back into the head box until the blind is in the desired position. Then simply pull the cord outward again to lock it into position.

The wand will open and close the Venetian. A simple twist of the wand will tilt the slats and open the blind allowing light through. Beware not to over twist the Venetian.



VENETIANS

Cleaning

Cleaning of Venetians is reasonably simple. You can choose to do it yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional guide below:

1. Venetians should be cleaned on a regular basis to prevent build up of foreign materials.
2. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of those brushes, try a cotton sock over your hand or a feather duster.
3. To remove light marks from the slats, Wynstan Online suggests using a new damp cloth. Avoid excess moisture on the cloth.
4. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the blind. Before using any cleaning agent, Wynstan Online recommends that you contact your local showroom for further advice.
5. Do not let rain fall on the blinds. If the blinds do get wet, they should be dried immediately.
6. In seaside locations the salt from the sea mist should be cleaned off on a regular basis. Every two weeks is recommended.
7. To slow the effects of fading from the sun, Wynstan Online recommends that you alternate the side of the slats that are facing the sun.





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